

# Important Information regarding Telephone and other Scams

**Seniors lose billions of dollars each year to heartless fraudsters.**

The tips below, published by one of our sister villages, are good reminders to make sure you don't fall victim to "senior scams".

- Never give your bank account, Social Security number or credit card information over the phone to someone you don't know, even if they appear to be from a legitimate institution like the IRS.
- Don't respond to a message on your computer that says your virus protection has been compromised.
- Don't send money to anyone who says they're in a hospital in a foreign country and needs help.
- Don't respond to a notification that you have won a sweepstakes and need to make a payment to unlock the prize.
- If someone who sounds like your grandchild calls to say they're in trouble, immediately call their cell phone or check with their parents to make sure that it's a scam and they're okay.

For more information, contact the Elder Abuse Hotline at 800-677-1116.

Additional info:

The IRS never communicates via phone or email – they only communicate via US mail.

New Medicare cards do not have SS numbers, but people are calling to confirm receipt and try to get the number.

Beware of unsolicited vendors recommending repair of roofs, chimney or driveway - either over the phone or in person.